

Contact Information - Origin Offices and Agents

ASIA
Dalian

Position	Name	Telephone	Email	Cellphone
Ocean Customer Service	Jenny Jiang	+86-411-82778333 EXT 801	Jenny.Jiang@chrobinson.com	+86-13840984817
Ocean Customer Service Manager	Lily Li	+86-411-82778333 EXT 823	Lily.li@chrobinson.com	+86-18604116606
Air Customer Service Supervisor	Tracy Zhang	+86-411-82778333 EXT 817	Tracy.Zhang@chrobinson.com	
Air Customer Service	Nick Huang	+86-411-82778333 EXT 822	Nick.Huang@chrobinson.com	
ocean escalation	Jim Gou	+86-411-82778333 EXT 808	Jim.Gou@chrobinson.com	

Fuzhou

Position	Name	Telephone	Email	Cellphone
Ocean Operation FCL	Ariel Liu	+86-591-87800808 EXT 215	ariel.liu@chrobinson.com	+86-13107929328
Ocean Operation LCL	Nancy Chen	+86-591-87800808 EXT 211	nancy.chen@chrobinson.com	
Ocean Operation Supervisor	Pauline Wang	+86-591-87800808 EXT 210	Pauline.Wang@chrobinson.com	
Air Operation	Sylvia Tong	+86-592-6019515 EXT 511	sylvia.tong@chrobinson.com	
ocean escalation	Pauline Wang	+86-591-87800808 EXT 210	Pauline.Wang@chrobinson.com	

Guangzhou, Rongqi, Sanshan, Shunde, Nansha, Huangpu

Position	Name	Telephone	Email	Cellphone
Ocean Operation FCL	Wing Wu	+86-20-32683777 EXT 310	wing.wu@chrobinson.com	+86-13826058232
Ocean Operation LCL	Vicki Yang	+86-20-32683777 EXT 212	vicki.yang@chrobinson.com	+86-13751821607
Air Operation	Wendy Ouyang	+86-20-32683777 EXT 520	wendy.ouyang@chrobinson.com	
Air Customer Service Supervisor	Millie Chen	+86-20-32683777 EXT 510	Millie.Chen@chrobinson.com	
ocean escalation	Wing Wu	+86-20-32683777 EXT 310	wing.wu@chrobinson.com	+86-13826058232

Hong Kong

Position	Name	Telephone	Email	Cellphone
Ocean Customer Service Supervisor	Jimmy Li	+852-26158757	Jimmy.li@chrobinson.com	
Manager, Key Account Operations/ ocean escalation	Shirley Chan	+852-26158795	Shirley.chan@chrobinson.com	
Air Customer Service	Judy Chan	+852-26158723	Judy.Chan@chrobinson.com	
Air Customer Service	Emily Loo	+852-35512253	Emily.Loo@chrobinson.com	
Air Customer Service Supervisor	Yvonne Yu	+852-35512195	yvonne.yu@chrobinson.com	

India

Position	Name	Telephone	Email	Cellphone
Assistant Manger- P.O.M	Sheena Kannoth	+ 91-2267302063	sheena.kannoth@chrobinson.com	
Manager- P.O.M	Pradeep Nayak	+ 91-2267302064	pradeep.nayak@chrobinson.com	

Indonesia

Position	Name	Telephone	Email	Cellphone
Ocean Booking	Adithya Armanu	+62139738388 x1003	Adithya.Armanu@chrobinson.com	+62-81113309119
Customer Service (Ballard Designs)	Agnes Chresentia	+62139738388 x1008	Agnes.Chresentia@chrobinson.com	+62-81113709334
Customer Service(Cinmar)	Suci Awaliyah	+62139738388 x1009	Suci.Awaliyah@chrobinson.com	+62-85886667205
Operations (Ballard)	Arina Nur Azizah	+62 21 3973 3688 EXT 1011	Arina.NurAzizah@chrobinson.com	+62-81113302646
Operations (Cinmar)	Muhammad Lukman Arra	+62 21 3973 3688 EXT 1011	Muhammad.Arrasyid@chrobinson.com	+62-85695163135
Operations Manager/ Ocean escalation	Lili Sundaningsih	+62139738388 x1001	Lili.Sundaningsih@chrobinson.com	+62-81210032942
Operations Supervisor	Fenny Karmelia	+62139738388 x1001	Fenny.Karmelia@chrobinson.com	+62-81290648290

Nanjing

Position	Name	Telephone	Email	Cellphone
Ocean Operation & CSR	Tina Hu	+86-25-66670707 EXT 807	Tina.Hu@chrobinson.com	
Export Ocean Manager	Vivian Zhao	+86-25-66670707 EXT 804	Vivian.Zhao@chrobinson.com	
Air Service Operations	Gerry Ge	+86-25-66670707 EXT 829	Gerry.Ge@chrobinson.com	
ocean escalation	Vivian Zhao	+86-25-66670707 EXT 804	Vivian.Zhao@chrobinson.com	

Ningbo, Zhapu

Position	Name	Telephone	Email	Cellphone
Key Account Document & Operation	Wudy Rong	+86-574-87191485 EXT 307	Wudy.rong@chrobinson.com	
Key Account Manager/ ocean escalation	Venessa Zheng	+86-574-87191485 EXT 205	Venessa.Zheng@chrobinson.com	+86-13605883314
Export Ocean Agent	Bess Dong	+86-574-87191485 EXT 160	Bess.dong@chrobinson.com	
Air export & Import Manager	Jason Lou	+86-574-87191485 EXT 226	jason.lou@chrobinson.com	+86-15988673118

Philippines: Manila

Position	Name	Telephone	Email	Cellphone
Sales and Services Manager/ ocean escalation	Shine Delloro	+63-2-87760888 EXT 130	maria.delloro@aspacphils.com.ph	+63-9985868280
Sr. Sales Coordinator	Shiela Tañedo	+63-2-87760888 EXT 157	shiela.tanedo@aspacphils.com.ph	+63-9338247593
Sales Coordinator	Shaina Señara	+63-2-87760888 EXT 132	shaina.senara@aspacphils.com.ph	+63-9338247597

Philippines: Cebu

Position	Name	Telephone	Email	Cellphone
Sales Coordinator	Samantha Atienza	+63-32-2397931 EXT 102	samantha.atienza@aspaccebu.com.ph	+63-9338247717
Sr Sales Coordinator	Rotche Ygot	+63-32-2397931 EXT 109	rotche.ygot@aspaccebu.com	+63-9338247716
Sales Supervisor	Jisell Dianne Rocamora	+63-32-2397931 EXT 101	jisell.rocamora@aspaccebu.com.ph	+63-999854214
VP Sales & Admin/ ocean escalation	Daisy Barquin	+632 87760888	daisy.barquin@aspacphils.com.ph	+63-9998855452

Qingdao

Position	Name	Telephone	Email	Cellphone
Ocean Export Operation	Hank Zhang	+86-532-85026538 EXT 620	Hank.Zhang@chrobinson.com	
Ocean Export Operation	Joanna Xia	+86-532-85026538 EXT 227	Joanna.Xia@chrobinson.com	
Ocean Export Operation Supervisor	Tonia Chen	+86-532-85026538 EXT 111	Tonia.Chen@chrobinson.com	
Air Export Operation	Abigale Fu	+86-532-85026538 EXT 625	Abigale.Fu@chrobinson.com	
ocean escalation	Yumi Qiao	+86-532-85026538 EXT 214	Yumi.Qiao@chrobinson.com	

Shanghai

Position	Name	Telephone	Email	Cellphone
Ocean Export Supervisor/ ocean escalation	Ray Zheng	+86-21-61020303 EXT 10269	ray.zheng@chrobinson.com	+86-13482670147
Ocean Export Manager	Victoria Chen	+86-21-61020303 EXT 10204	Victoria.chen@chrobinson.com	
Air Operation	Roxie Chen	+86-21-61020303 EXT 10538	Roxie.Chen@chrobinson.com	
Air Operation Supervisor	Stella Zhang	+86-21-61020303 EXT 10504	Stella.Zhang@chrobinson.com	

Shenzhen, Yantian, Chiwan, Shekou

Position	Name	Telephone	Email	Cellphone
Ocean Customer Service Supervisor/ ocean escalation	Vicky Zhang	+86-755-82185777 EXT 215	Vicky.zhang@chrobinson.com	+86-13927430603
Ocean Customer Service (CBI) FCL	Jodie Bai	+86-755-82185777 EXT 222	jodie.bai@chrobinson.com	+86-13410508745
Ocean Customer Service (CBI) FCL	Celia li	+86-755-82185777 EXT 245	celia.li@chrobinson.com	+86-13632825172
Ocean Customer Service (HSN) FCL	Lola Wang	+86-755-82185777 EXT 246	Lola.Wang@chrobinson.com	+86-13434780612
Ocean Customer Service LCL - CVG	Christy Li	+86-755-82185777 EXT 266	christy.li@chrobinson.com	
Ocean Customer Service LCL - LA	Rita Zhang	+86-755-82185777 EXT 235	Rita.zhang@chrobinson.com	
Ocean Export Manager	Eric Hu	+86-755-82185777 EXT 813	Eric.Hu@chrobinson.com	+86-13632531932
Air Customer Service	Ferry Lin	+86-755-82185777 EXT 512	Ferry.Lin@chrobinson.com	+86-15521206854
Air Operation Manager	Janice Xiong	+86-755-82185777 EXT 811	janice.xiong@chrobinson.com	+86-13925252105

Taiwan

Position	Name	Telephone	Email	Cellphone
Customer Service - FCL	Annie Mo	+886-2-25080777 EXT 627	Annie.mo@chrobinson.com	+88-6952328819
Customer Service - LCL	Joy Wang	+886-2-25080777 EXT 612	Joy.Wang2@chrobinson.com	
ocean escalation	Ada Liao	+886-25080777 EXT 686	ada.liao@chrobinson.com	

Thailand

Position	Name	Telephone	Email	Cellphone
Ocean Customer Service Supervisor	Soonthon Naksoda	+662-6341313 EXT 518	Soonthon.Naksoda@chrobinson.com	66916235644
Air Export Customer Service	Monticha Phiomruen	+662-6341313 EXT 118	phirmon@chrobinson.com	
Ocean Export Assistant Manager	Sukanya Kaewmanee	+662-6341313 EXT 341	Sukanya.Kaewmanee@chrobinson.com	
Ocean Export Operations Manager/ Ocean escalation	Thiti Muenjai	66829649503	Thiti.Muenjai@chrobinson.com	66829649503

Vietnam

Position	Name	Telephone	Email	Cellphone
Ocean Export operation (BALLARD DESIGNS INC)	Elisa Huyen	+84-28-39330723 EXT 115	Elisa.huyen@chrobinson.com	+84-937023808
Ocean Export operation (BALLARD DESIGNS INC &	Lily Quy	+84-28-39330723 EXT 109	lily.quy@chrobinson.com	+84-976079238
Ocean Export operation (CINMAR)	Nany Trang	+84-28-39330723 EXT 306	nancy.trang@chrobinson.com	+84-906799874
Ocean Export operation (CINMAR)	Ara Hang	+84-28-39330723 EXT 308	ara.hang@chrobinson.com	+84-036355288
Ocean Export Supervisor/ Ocean escalation	Jessica Hiep	+84-28-39330723 EXT 112	Jessica.Hiep@chrobinson.com	+84-937459138
Ocean Export Supervisor/ Ocean escalation	Sharon Thanh	+84-28-39330723 EXT 301	Sharon.thanh@chrobinson.com	+84-934839398
Customer Service Manager	Tina Lieu	+84-28-39330723 EXT 111	tina.lieu@chrobinson.com	+84-908296912
Air Export Manager	Steven Su	+84-28-39304900 EXT 102	Steven.Su@chrobinson.com	+84-977058050
Air Export Supervisor	Gladys Phuong	+84-28-39330723 EXT 809	Gladys.Phuong@chrobinson.com	+84-909791768
Air Export Operation	Helen Thao	+84-28-39330723 EXT 810	Helen.Thao@chrobinson.com	+84-937864239

Wuhan

Position	Name	Telephone	Email	Cellphone
Customer Service & Operations	Mona tong	+86-27-59500328	mona.tong@chrobinson.com	+86-15623709579
Customer Service & Operations supervisor/ Ocean escalation	April zhang	+86-27-59500857	april.zhang@chrobinson.com	

Xiamen				
Position	Name	Telephone	Email	Cellphone
Ocean Customer Service	Susan Qi	+86-592-6019515 EXT 213	susan.qi@chrobinson.com	
Ocean Customer Service	Iris Liu	+86-592-6019515 EXT 215	iris.liu@chrobinson.com	
Ocean Operation	Fiona Lin	+86-592-6019515 EXT 240	Fiona.Lin@chrobinson.com	
Ocean Operation	Fairy Wang	+86-592-6019515 EXT 227	Fairy.Wang@chrobinson.com	
Air Customer Service Supervisor	Michelle Chen	+86-592-6019515 EXT 512	Michelle.chen@chrobinson.com	
ocean escalation	Karen Chen	+86-592-6019515 EXT 210	Karen.Chen@chrobinson.com	

Xingang				
Position	Name	Telephone	Email	Cellphone
Ocean Export Operation	Cynthia Chi	+86-22-85685588 EXT 216	Cynthia.chi@chrobinson.com	
Ocean Export Operation	Sunny Li	+86-22-85685588 EXT 617	Sunny.Li@chrobinson.com	
Ocean escalation	Tina Li	+86-22-85685588 EXT 201	Tina.li@chrobinson.com	
Manager, Customer Relations	Joyce Bao	+86-22-85685588 EXT 210	Joyce.Bao@chrobinson.com	+86-17622675726
Air Export Operation	Winnie Cai	+86-22-85685588 EXT 510	Winnie.cai@chrobinson.com	
Air Export Operation Manager	Michael Chen	+86-22-85685588 EXT 666	Michael.Chen2@chrobinson.com	

Zhongshan				
Position	Name	Telephone	Email	Cellphone
Ocean Operation for FCL	Susan Chen	+86-760-23881777 EXT 216	Susan.chen@chrobinson.com	
Ocean Operation Supervisor/ Ocean escalation	Leaf Ye	+86-760-23881777 EXT 210	leaf.ye@chrobinson.com	+86-13726014015
Ocean Operation for LCL	Kelly Wang	+86-760-23881777 EXT 313	Kelly.Wang@chrobinson.com	
Ocean Documentation for LCL	Jasmine Ma	+86-760-23881777 EXT 222	Jasmine.Ma@chrobinson.com	
Ocean Documentation for FCL	Helen Deng	+86-760-23881777 EXT 218	helen.deng@chrobinson.com	
Air Operation	Joyce Wu	+86-760-23881777 EXT 213	joyce.wu@chrobinson.com	+86-13834737321

Contact Information - Origin Offices and Agents

Europe

Belgium

Position	Name	Telephone	Email	Cellphone
Air Export	Distro list		antwerpexport@chrobinson.com	
Ocean Export	Glenn Heynen	3232236197	glenn.heynen@chrobinson.com	

Denmark

Position	Name	Telephone	Email	Cellphone
Ocean Export, FCL	Kasper Nielsen		seaexp.aar@holship.com	
Ocean Export, LCL	Distro List		seaexp.aar@holship.com	
Air Export	Distro list		airdk@holship.com	

Germany - Frankfurt

Position	Name	Telephone	Email	Cellphone
Ocean Export, Supervisor	Denis Miroshnik	+496107769322;ext=1414086322	Denis.Miroshnik@chrobinson.com	+4916092201440
Air Export, Supervisor	Peter Wachsmuth	496107769314	peter.wachsmuth@chrobinson.com	+491752626316

Germany - Hamburg

Position	Name	Telephone	Email	Cellphone
Ocean Export, FCL	Bjoern Buchloh	494028088090	Bjoern.Buchloh@chrobinson.com	
Ocean Export, LCL	Arijana Trnka	4928088047	Arijana.Trnka@chrobinson.com	

Italy

Position	Name	Telephone	Email	Cellphone
Air Export	Elena Rossini	+390282508;ext=129	Elena.Rossini@chrobinson.com	+393461145063
Air Export	Francesca Ricca	390282508168	Francesca.RICCA@chrobinson.com	
Air Export Supervisor	Ivano Pellegrini		ivano.pellegrini@chrobinson.com	
Ocean Export	Luana Gabriele	390282508	luana.gabriele@chrobinson.com	
Ocean Export Supervisor	Patrizia Lanni		Patrizia.Lanni@chrobinson.com	

Netherlands

Position	Name	Telephone	Email	Cellphone
Ocean Export	Vivian van Bloppoel	13104309	Vivian.vanBloppoel@chrobinson.com	

Poland				
Position	Name	Telephone	Email	Cellphone
Ocean Export	Patryk Przybylski	+48223201064;ext=1424081064	Patryk.Przybylski@chrobinson.com	+48502406463
Portugal				
Position	Name	Telephone	Email	Cellphone
Ocean Export	Joao Ferreirinha	+351-22-999-7376	joao.ferreirinha@igacargo.pt	
Spain				
Position	Name	Telephone	Email	Cellphone
Ocean Export	Gemma Verdejo		gemma.verdejo@space-cargo.com	
Air Export	BEATRIZ CALERO	34932625628	beatriz.calero@space-cargo.com	
Turkey				
Position	Name	Telephone	Email	Cellphone
Air & Ocean Export	Atakan Muslu	+90 216 577 66 55 ext 117	atakan.muslu@palfreight.com	+905436909744
UK				
Position	Name	Telephone	Email	Cellphone
Ocean Export	Matt Houldsworth	4401332886000	Matt.Houldsworth@chrobinson.com	
Air Export	Distro List		london-air-exports@chrobinson.com	

Contact Information - Origin Offices and Agents

South America

Brazil				
Position	Name	Telephone	Email	Cellphone
Air Export	Luciana Siqueira	551123970722	Luciana.Siqueira@chrobinson.com	
Ocean Export	Etiene Rangel		etiene.rangel@chrobinson.com	